Partners and Suppliers of Services to Iarnród Éireann

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Partners and suppliers Iarnród Éireann Irish Rail engage with to provide services include:

- **Adapt –** Hosting services for Cubic Transportation
- **Akamai** – Provide web and internet security services
- **All Human** – Web design agency (rosslare.ie, irishrail.ie, dartplus.ie)
- **Amazon** – Hosting services for Sqills
- **Axe Monitor** - Accessibility monitoring
- **Bus Eireann – D**etails of customers who have booked bus transfers to/from events
- **Blacknight –** Hosting services
- **CIÉ GIT&T** – Hosting services, IT support, Realtime, mailboxes, device and network management services
- **Clever-Touch Marketing** - MarTech Consultancy
- **Cloudflare –** Global network providing security, performance and reliability services
- **Conversocial –** Social media monitoring
- **Corporate Catering** – Information on orders placed for food
- **Cookiebot** - Cookie consent management platform
- **CTI Group/ Echo -** Hosting services for www.irishrail.ie and www.rosslare.ie brochureware
- **Cubic Transportation –** Full ecommerce services in partnership with Marketo, Sqills, MS Dynamics and Adapt
- **DoubleClick** – Advertising agency 3rd party ad tracking
- **Dovetail –** Fixed payment notice (FPN) system
- **Dropbox** - File hosting service
- **Evad IT Solutions** – Wi-Fi onboard trains supplier
- **Meta –** Social media customer engagements
- **Google –** Google tag Manager, analytics, AdSense, Search Console, Lighthouse and DoubleClick services
- **Hacon –** Journey planner, real-time, timetable API and app (iOS and Android) services
- **Hot Jar –** Performance monitoring, analytics, customer feedback and survey
- **I3 –** Web agency (taxsaver.ie)
- **IBM –** Smartcard ticketing, Watson (chatbot)
- **Interaccess –** Accessibility website consultation
- **Kentico –** Website Content Management System platforms
- **LinkedIn -** Social media customer engagements
- **Marino Software** – Provide services and expertise on making designs accessible
- **Marketo** – Marketing Automation Software
- **Microsoft –** Various computer services i.e., mailboxes, software, hosting and CRM Capabilities (Dynamics)
- **Mimecast –** Email security
- **MuleSoft –** Integration Platform Provider
- **NaviLens -** Provide technology to enhance accessibility on trains for the visually impaired
- **Neatebox** - Disability aware customer service solution
- **OMD –** Digital display and search ad agency

- **Payware – Payment service provider**
- **Publicis – Multi-disciplinary marketing agency for PR and marketing**
- **Scheidt & Bachmann –** Validation gates and ticketing machines
- **Screencastify** - Screen Rrecorder for Chrome
- **Sqills –** Ecommerce platform under Cubic Transportation
- **Storm** – Company who works on our CRM system
- **Survey Monkey –** Market research personal and non-personal
- **Telclic** - Fixed payment notice (FPN) system
- **Ticket Tailor** - Ticket seller for events
- **Translink / NIR** – Joint operator of Enterprise service
- **Theta** – Digital Solutions advisor, hand held devices
- **Twitter -** Social media customer engagements
- **Vodafone –** Hosting services and mobile services
- **WeTransfer** - Computer file transfer service
- **Whishworks –** Integration development partner
- **WorldPay –** Payment service provider
- **YouTube –** Social media customer engagements